



DRYING TIMES

PLUMBING FAILURE WETS 6 UNITS, MAJOR DAMAGES & DISRUPTION AVERTED WITH FAST ACTION AND TEAMWORK

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- 888-237-9938



The frantic call came early Sunday morning from the building maintenance manager; HELP! I've had a hot water heater burst and flooded 6 of our residents units and the hallway. His pager went off when one of the residents got out of bed and stepped ankle deep into water.

By the time he arrived water was already working it's way up the walls, soaking into furnishings, finishes, and the phone kept ringing as adjacent residents awoke and found their feet getting wet too.

He didn't have to look up the number to call for help, the Drying Solutions team had been helping him clean up everything from blood, body fluids, spills, and odors for over 9 years. Reaching the on call technician on the first dial he quickly described the situation and help was on the way.

Like firemen, the DSI Emergency team is prepared for calls like these 24 hours a day, 365 days a year. Two fully loaded trucks with 4 technicians and a supervisor were on site in short order .

While the maintenance manager and DSI supervisor identified hazards and assessed the extent of the damage, the extraction team went to work, calming residents, explaining what was happening and working to protect their furnishings, moving items out of the water and protecting them from further damage.

Having worked with the manager and residents to identify their major concerns, a drying plan was devised that would minimize the damages and disruption to both the residents and staff.

Using moisture meters the path of the water was tracked where it had traveled and readings documented to know when the drying job was complete. With the use of specialized extraction equipment and applying the laws of nature and the science of drying; the team was able to save all of the carpet and pad, dry the walls (and the insulation between the walls) the cabinets, trim, and the residents belongings too. This was all done in less than a week. With a few minor repairs, life returned to normal, for the residents..... and the staff.



DSI USES LATEST TECHNOLOGY TO HELP SOLVE MAINTENANCE HEADACHES

1. OZONE GENERATORS—to neutralize organic odors and lingering nicotine odors from smokers
2. THERMAL IMAGING CAMERAS—plumbing leaks, window leaks, roof leaks, musty odors, mold growth, help to identify moisture problems without tearing out the walls!
3. CARPET STAIN REMOVAL EXPERTS—when help is needed for stubborn stains, an arsenal of equipment, treatments, and experience is at hand to help solve the problem
4. OSHA TRAINED and COMPLIANT for bio-hazard clean ups—accidents happen, we're prepared to help, responding quickly and handling with respect for building occupants and using utmost discretion
5. NIKKRO HEPA Filtered Duct Cleaning Equipment—NADCA Certified firm ready to help keep your air handlers and ductwork in optimal performance and maintain healthy indoor air quality
6. CERTIFIED and EXPERIENCED MOLD INSPECTORS and REMEDIATORS can help you identify the problem and provide you with solutions when mold is a problem

For more information or help with any of your indoor environmental needs, call or email info@dryingsolutionsinc.com 757-473-0560 visit us on the web: dryingsolutionsinc.com